

Usage Precautions

- Pulling or pushing the product on the ground, throwing objects on it, and using the product on uneven areas will damage its structure.
- Locating products in places which has direct and long-lasting sunlight will change the coating's color. Also, the sofa must be at least 50 centimeters far away from heat sources.
- Do not clean the coating with rough tools such as brushes.
- Also do not proceed to clean the coating with bleaches, acidic substances, alcoholic detergents or any petroleum products.

This warranty does not apply to:

- Coating of all product parts. (natural wood, melamine coating)
- Damages caused by chemical products, hot objects, fires, direct sunlight, and high humidity.
- Proceed to do any maintenance by people who are not authorized by Artinn Mobilya Company.
- Continuous use of the product on uneven surfaces.
- Unexpected events such as earthquakes, deluges, etc.
- Unreadable serial numbers.
- Product serial numbers which are not compatible with the invoice.
- Negligible differences in color of coatings, If the products were not purchased at the same time.
- Articles made from glass.
- Negligible differences in color of wooden legs, If the products were not purchased at the same time.
- Use of steamer, improper detergents, and unsuitable cleaning machines in the market, which causes foam deformation or coating damages.
- Uneven and empty corners in case of using glass on top of the ottomans.
- Invisible zippers of cushions.
- Differences in color and texture of components made of natural wood. (especially in bright colors)



Warranty Card



After Sales Service: **+90 - 224 - 451 7000**

Artinn Co. offers a warranty on the sofa from the date of purchase against faulty workmanship and defective components under the following conditions:

- 3-year warranty for internal skeletal, straps, buffers, Foam, fittings
- 2-year warranty for apparent wooden parts

If you can not provide proof of purchase, the warranty period will start from the date of manufacture.

Artinn Company does not guarantee the color and material of parts to be as previous purchases, since they are getting updated constantly.

Date of Service	Purchase Receipt Number



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